



Transfer Smallbiz from one computer to another Single User systems ONLY

Licence notes:

Most salons only have the rights to use one version of the Smallbiz program, as per the conditions of sale. In general this means that you cannot have Smallbiz loaded onto 2 or more computers at any one time. A number of steps here are to ensure that there are not more than one licenced copies of Smallbiz at any one time.

These instructions will not work (and may cause irrevocable damage) if you use any backups of data, that were not from the SAME licenced user.

Assistance Notes:

These are the same as in the Smallbiz Software Setup Procedures' document, which you will need to complete this process. Normal Smallbiz support is NOT intended to assist novices to load and get operational the Smallbiz system. These instructions should be sufficient for a computer literate person to setup a system for Smallbiz operation. Assistance other than what is detailed in this procedure sheet is chargeable.

Re-Provision of new security codes is provided free of charge to members of the Advantage Club. If you are not a member, then there will be a nominal administrative charge to provide these codes.

What you will need

1. The Latest System CD.
2. The Latest Data Backup from shop computer including the 'Last Program Update'. If you look in the backup options within Smallbiz you will see there is a tick box to include the latest downloaded update. This will copy any updates that you may have downloaded, subsequent to the System Disk being created for you, with the backup.
3. The 'Smallbiz Software Setup Procedure' Document.



Procedure

1. This procedure should be carried out in sequence. If one step is not completed correctly, do not proceed further as you may corrupt or irreversibly lose your information completely.
2. On the computer that you are taking the data from, do at least 2 independent backups on 2 separate sets of media; ensuring that each backup has included the last program update (a switch in the backup option of Smallbiz).
3. Install Smallbiz onto the new computer using the 'Smallbiz Software Setup Procedure' Please note that you cancel through the installation codes section and you will be given a 30 day to load the codes before the system will stop. Please note that we will issue new codes when we have confirmation that Smallbiz has been removed from the old computer. Confirmation is a security code that verifies that removal was successful. Ensure you shut down the computer & restart after this step.
4. On the new computer go to the MENU | BACKUP/RESTORE | RESTORE DATA option.
Check the restore for the Main Database & Appointment Book as required and click RESTORE. Insert the disks/ backup media as required.
Then -
Check the restore 'Last Program Update' option and click RESTORE. Insert the disks/ backup media as required.
5. On the new computer go to MENU | SERVICE | NITTY GRITTIES | SET LAST UPDATE TO RERUN option.
6. Exit Smallbiz the start again. Smallbiz should go through a tables upgrade. When this has finished, check your data thoroughly, including the appointment book.
7. Do not attempt to remove Smallbiz from the old computer till the new computer has been operating **successfully for at least a couple of days.**
8. Call Smallbiz support and on the old computer, go to the MENU | SERVICE | ABOUT | SYSTEM INFO option.
Select the 'DE-Register' button and write down the ensuing code number that is displayed. Ring this number through to Smallbiz.
9. On the new computer, go to the MENU | SERVICE | ABOUT | SYSTEM INFO option and select the 'Register' button.
10. Please note that you have a maximum of 30 days to do these de-register/register codes